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All Members

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Date 4th August 2022

Dear Member

Cabinet 9th August 2022

I am now able to enclose, for consideration at the next meeting of the **Cabinet**, the following reports that were unavailable when the agenda was printed.

Agenda. No. Item 11

To add to your agenda for the meeting on **9th August 2022**

11. Performance and Risk (Pages 3 - 8)

To consider a report of the Corporate Manager for People, Performance and Waste providing Members with an update on the performance against the Corporate Plan and local service targets.

Update report provided 04.08.2022

Yours sincerely

S Lees
Member Services Officer

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Agenda Item 11.

Performance and Risk Report Update

Following the Audit Committee held on 2 August 2022, The Deputy Chief Executive agreed to update the committee where there were gaps in the appendices.

At the time of writing the report and producing the appendices from the corporate performance and risk system, which is produced two weeks ahead of the committee further amendments were added to SPAR.

For legal matters once the agenda is published we cannot amend and update the documents.

Please find below against each appendix, updated information against the key performance indicators.

Environment Appendix 1A

| Title | Comments |
|--|--|
| Number of Fixed Penalty Notices (FPN's issued) | <p>These both related to the abandonment of vehicles on a public highway. Both FPN's were issued in accordance with the Refuse Disposal (amenity) Act 1978.</p> <p>This type of FPN is a first for MDDC and are in line with the relevant legislation and put us on par with many other authorities in England.</p> <p>As an authority, we are looking to balance our enforcement of environmental crimes with an educational approach. This is very much supported by guidance from Defra who encourage authorities to consider proportionate, targeted, consistent, effective and transparent approaches to environmental crime enforcement.</p> |

Climate Change Appendix 1B

| Title | Comments |
|--------------------------------|--|
| New Solar Initiatives | <p>The Devon Solar Together partnership has delivered over 250 units of solar photovoltaic panels and batteries installed in Mid Devon Homes.</p> <p>This was a one off project and has now been completed, the KPI has been closed down</p> |
| Corporate Tree Planting Scheme | The Council made a decision to plant trees |

| Title | Comments |
|---|--|
| | on its land the Council has also said it wishes to work with other landowners to achieve tree planting for carbon sequestration and habitat / nature improvement. So we have worked to encourage / support landowners in getting grant aid to plant trees - and this partnership route is to achieve 500 trees planted by next March |
| Community climate and biodiversity grants | <p>The Environment PDG providing a prioritised listing of climate investment opportunities which would be utilised when allocating any additional internal resources or when considering successful external funding bids that may be secured during 2022/23 and in future years.</p> <p>The list of aspirations was felt to be useful in providing a roadmap for future schemes that could be delivered when funding was available.</p> |

Homes Appendix 2

| Title | Comments |
|-------------------------------------|--|
| Self Build Plots | The number of self build plots permissioned in the Q1 for 2022 - 2023 is not currently available since this will require confirmation that permitted plots meet the legal definition of custom and self-build. |
| Gypsy & Traveller Pitches delivered | <p>The delivery of pitches on Gypsy and Travellers sites is dependent on when permissioned sites are implemented. All such sites in Mid Devon are privately owned and their development will be dependent on the applicant / developer. There is a healthy pipeline supply of new sites coming forward through the planning process including sites allocated in the adopted Local Plan.</p> <p>Planning permission exists for up to 5 pitches at Pedlerspool, Crediton, 6 pitches at the Tiverton EU and 9 pitches on consented sites elsewhere. Local Plan allocations include provision for a further 5 pitches at NW Cullompton and 10 pitches at East</p> |

| Title | Comments |
|---|--|
| | Cullompton. |
| New Affordable Rent Council Houses | Closed down and replaced with CP-KPI-1 |
| Number of Social Rent Council Houses | Closed down and replaced with CP-KPI-2 |
| <p>CP-KPI-1 Secure more affordable rent market housing Target of 94 Source - HS Objective 3 - Corporate Plan 2020 – 2024/Mid Devon Local Plan KPI 29</p> | <p>Monitor the number of affordable homes delivered at year end Annual KPI</p> |
| <p>CP-KPI-2 Secure more social rent Council housing (Right to Buy (RTB) 1-4-1 receipts) Target - Deliver 60 new Council homes between 2021- 2025 and a further 20 homes by 2027 i.e. 12 per year Source - HS Objective 5 - 5-year 1-4-1 programme 2021-25, Corporate Plan 2020 – 24</p> | <p>Monitor the number of social rent delivered for the Mid Devon Housing Revenue Account/Council Housing stock Annual KPI</p> |
| % Properties With a Valid Gas Safety Certificate | <p>In April 2022 there was a change of servicing contractor and we have not received the data from them. We have experienced some non-compliance with access and Building Services is working closely with Robert Heath Heating Ltd to reduce the levels of non-compliance.</p> <p>Other RSLs have experienced similar recovery issues post pandemic.</p> <p>Based on rough numbers from previous reporting, and known numbers of on-gas properties, The service calculate compliance is hovering around 99.0 – 99.1</p> |

Economy Appendix 3

| Title | Comments |
|-----------------------------------|--|
| Incubator and Start-up space | <p>Generally, it is worth noting that the GED team have been heavily involved in the covid-19 grant administration work and other activities (including Ukrainian re-settlement etc.) and so many ‘business as usual’ activities have had to be put on pause whilst those important workstreams occupied team resources.</p> <p>Incubator and Start-up Space has been a major feature of the Mid Devon’s, UK Shared Prosperity Fund Investment Plan, which is currently with Government for review and approval (Expected by October).</p> |
| Tiverton Town Centre Masterplan | <p>It is worth noting that the GED team have been heavily involved in the covid-19 grant administration work and other activities (including Ukrainian re-settlement etc.) and so many ‘business as usual’ activities have had to be put on pause whilst those important workstreams occupied team resources.</p> <p>Discussions are underway in relation to Tiverton Town Centre masterplan at this time with work linking to the Coastal and Market Town initiative.</p> |
| Cullompton Town Centre Masterplan | <p>It is worth noting that the GED team have been heavily involved in the covid-19 grant administration work and other activities (including Ukrainian re-settlement etc.) and so many ‘business as usual’ activities have had to be put on pause whilst those important workstreams occupied team resources.</p> <p>The masterplan is complete in draft and officers are currently working to complete the associated delivery plan so that both elements can go forwards for approval at the same time.</p> |
| Crediton Town Centre Masterplan | It is worth noting that the GED team have been heavily involved in the covid- |

| Title | Comments |
|--------------------------------|--|
| | <p>19 grant administration work and other activities (including Ukrainian re-settlement etc.) and so many ‘business as usual’ activities have had to be put on pause whilst those important workstreams occupied team resources.</p> <p>Officers have been working to develop a draft scope of works with a view to progressing a tender exercise later this year, subject to the agreement of Cabinet. Further engagement is required with key stakeholders (i.e. Crediton town council) in the coming weeks in order to refine this scope.</p> |
| Pannier Market Regular Traders | <p>Combined 3 month average occupancy Tuesday Friday Saturday 79% 86% 91%</p> <p>Three month average 85%</p> |
| Digital connectivity | <p>It is worth noting that the GED team have been heavily involved in the covid-19 grant administration work and other activities (including Ukrainian re-settlement etc.) and so many ‘business as usual’ activities have had to be put on pause whilst those important workstreams occupied team resources.</p> <p>MDDC officers have continued to engage with Airband with a view to promoting and supporting the Connecting Devon and Somerset initiative.</p> |

Community Appendix 4

| Title | Comments |
|---|---|
| Annual Community Safety Partnership (CSP) Action Plan | Safe foundation support for young people project to run from June to Sept |

Corporate Appendix 5

| Title | Comments |
|--|---|
| Major applications overturned at appeal (over last 2 years) | Quarter 1 5% |
| Major applications overturned at appeal % of appeals | Quarter 1 5% |
| Minor applications overturned at appeal (over last 2 years) | Quarter 1 1% |
| Minor applications overturned at appeal % of appeals received | Quarter 1 1% |
| Working Days Lost Due to Sickness Absence | For the first quarter the breakdown of the data was <ul style="list-style-type: none">• the total number of working days lost due to sickness including COVID: 831• the total number of days lost to covid: 132• the total number of working days lost to other reasons? 699 |